

# Metso:Outotec

Life Cycle Services for Aggregates

## Equipment protection services

Added protection for your  
most valuable assets -  
fixed or mobile



# Equipment Protection Services

As part of Metso Outotec Life Cycle Services for Aggregates, Equipment Protection Services (EPS) brings you added protection for your most valuable assets - fixed or mobile. This comprehensive program includes extended warranties, scheduled inspections with certified technicians and Metso Outotec Metrics (our remote monitoring and data visualization solution).

**Challenge:**  
Managing risks under demanding conditions

In the field, anything can happen and maintaining optimal performance of equipment may be challenging, even for newer equipment.

**Solution:**  
Equipment Protection Services

Gain peace of mind knowing that your equipment is covered and protected by an extended warranty program. EPS limits financial risks and helps you manage your cost structure by being able to avoid many unexpected cost spikes in parts or services charges.

With an extended warranty package in place, the equipment is covered for its first operating years with extended warranty for key designated parts for additional coverage. Our certified experts complete scheduled inspections to ensure the equipment operates as planned. They will identify any developing issues and give guidance on how to keep the equipment in good working order.

Metso Outotec Metrics provides extra insight into equipment operations and enables data driven decision making. This takes out the guess work and allows your equipment to perform at its optimal level.

Equipment Protection Services (EPS) is built on three core elements:

Scheduled inspections and parts recommendations with our certified technicians

Extended warranty up to 10,000 hours or 5 years for specified major components

Critical insight to equipment performance for mobile equipment through our cloud-based solution

## Life Cycle Services for Aggregates

# Reduce your financial risk and protect your equipment

EPS is a program to reduce unexpected costs in case of failure of the main components of designated crushing and screening machines. To reduce the risk of failure of the covered equipment's main components, regular inspections and the usage of genuine parts are required. The protection period is 5 years/10,000h.

EPS is available for designated crushing and screening equipment. Consult with your Metso Outotec account manager for details.

Metso Outotec commitment	Benefits
No unexpected break down costs - full factory insurance coverage 1-2 years / 4,000 hours	Metso Outotec takes all costs related to the replacement of the main components covered by the agreement
Reduced unexpected break down costs for selected main components - part insurance coverage 3-5 years / 10,000h	Metso Outotec covers the primary costs related to the replacement of the chosen main components
Customer commitment	Benefits
Enable Metso Outotec to inspect the machine every 1000h during normal operational hours	Ensure that the machine is in proper condition and is set up and operated in correct manner
Usage of Genuine Metso Outotec Wear and Spare parts	Machine is operating with correct quality parts designed for the machine
Perform and document maintenance according to Metso Outotec maintenance instructions and provide maintenance logs 'on request'	Ensures that the machine is properly maintained

Read more at [mogroup.com/EquipmentProtectionServices](http://mogroup.com/EquipmentProtectionServices)

## What we do

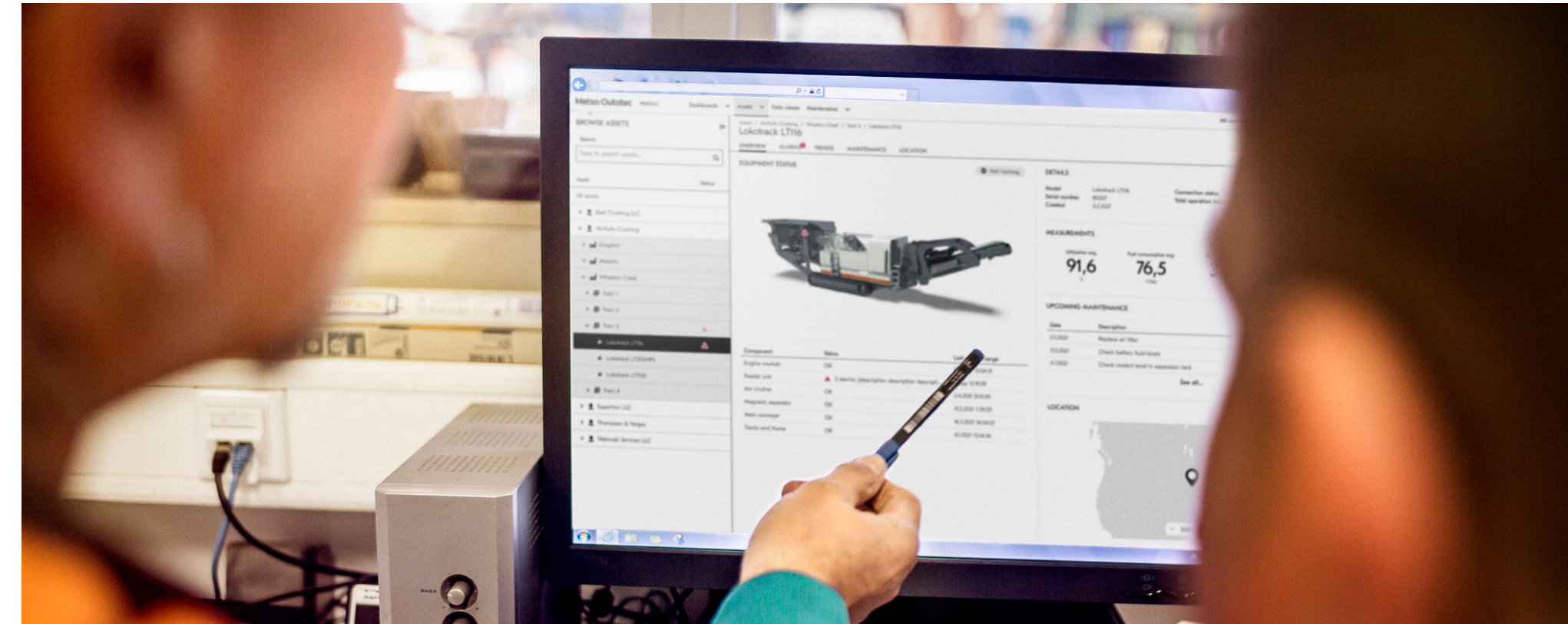
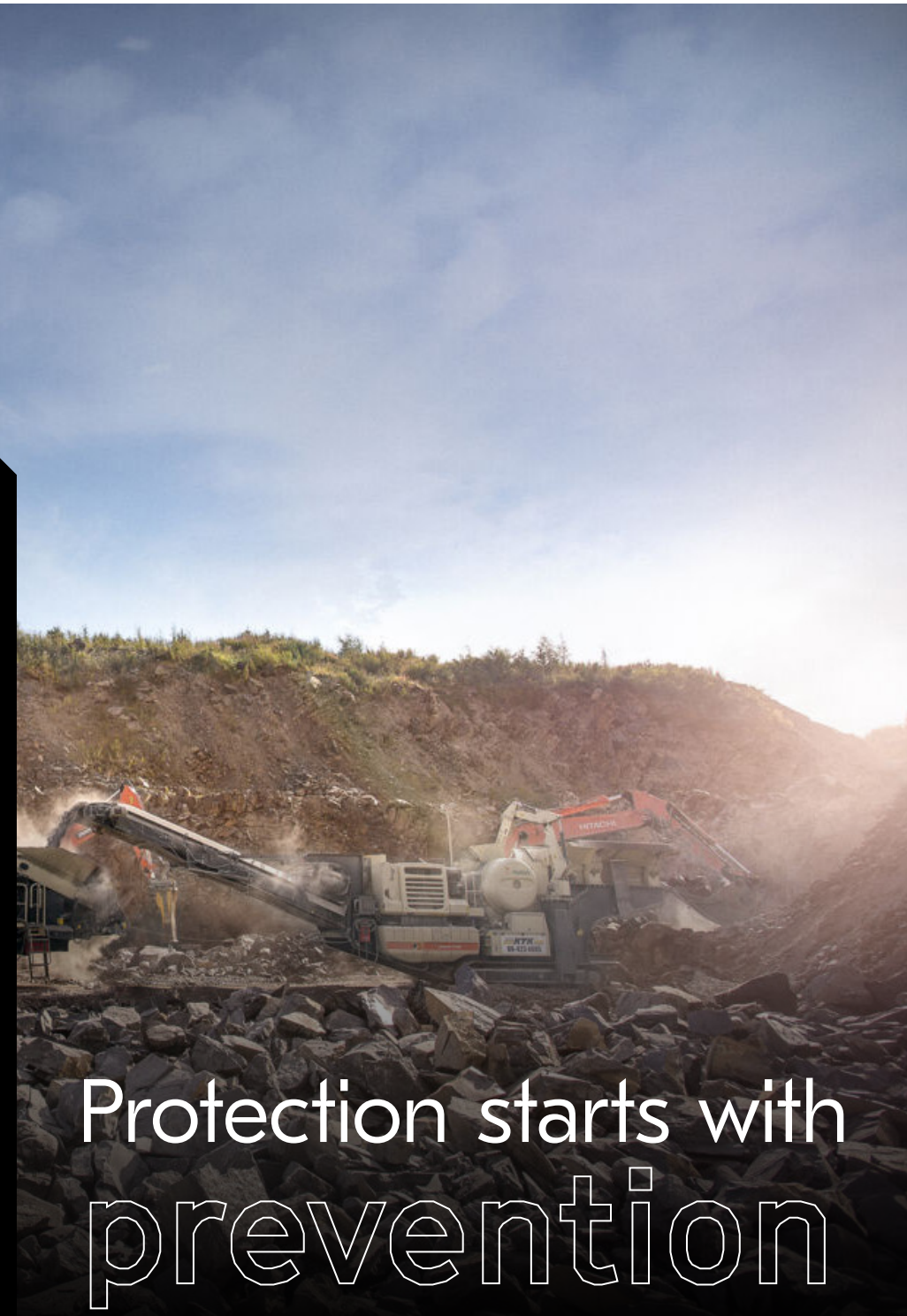
1. Extended protection plan of 5 years or 10,000 hours for designated major components

2. Thorough field inspections with Metso Outotec certified technicians every 1,000 operating hours

- Technicians identify preventive and/or corrective actions and provide recommendation
- Full service reports on your equipment's condition

3. Mobile equipment condition and performance monitoring with Metso Outotec Metrics that allows you to:

- Securely access your data 24/7 from anywhere with our cloud based platform for remote monitoring
- Stay connected to your fleet through geolocation
- Make decisions based on the right data, with dashboards on utilization rates, production and energy consumption
- Stay ahead of the curve with built-in maintenance plan and logbook
- Improve safety and best practices — receive time-stamped alarms and parameter change notifications
- Access Metso Outotec and partners expertise to help with troubleshooting or interpreting your data



## Core benefits

### Secure your asset's value and performance:

By focusing on preventive maintenance, with the use of 100% OEM parts as needed, an EPS helps you proactively manage and reduce the risk of machine failure throughout the warranty extension period. The added logging capabilities of Metso Outotec Metrics also helps track critical service events, so you can plan ahead and further reduce risks and downtime.

### Predictable costs, fewer surprises:

Our extended warranty covers the shipping and repair or replacement costs of major designated components, minimizing unforeseen spikes in component or service charges.

### Critical data on your equipment at your fingertips:

Metso Outotec Metrics is a digital solution that brings critical insights into your fleet's performance from anywhere in the world. You can access equipment production data, alarms, parameters and analytics. This helps identify underperforming assets and gives you time to act before production is impacted.

