

Metso

Asia Pacific

Karratha Service Centre

Capability statement



Global leader with extensive local services

Metso service centres are committed to maintaining the original quality and performance of your equipment. All of our repair and service activities are designed to help maximise the productivity, safety and reliability of your operations.

As part of Metso's global network of repair centres, we utilise best practice and latest advances from our global design centres. All repairs are carried out to OEM specifications, ensuring the highest possible standards and warranty conditions are maintained.

At the Karratha Service Centre, our repairs are carried out to the same exacting standards worldwide to deliver the value, consistency, reliability and safety that our customers expect.

Enabling sustainable modern life

By placing our service centre in the heart of the Pilbara, we are now even closer to your operations. The service centre reduces the need for long haul freight between Perth and the Pilbara region and provides faster access to critical spare parts.

Metso has high sustainability targets. We are dedicated to ambitious sustainability goals, including achieving net-zero emissions in our operations by 2030 and decreasing CO2 emissions in logistics by 20% by 2025.

That's why we are the **partner for positive change**.

Read more at metso.com/sustainability



Serving the Pilbara and Western Australian region

This cutting-edge service centre offers enhanced productivity and reduced lead times, elevating the overall customer experience in the region.

Equipped with state-of-the-art resources and a comprehensive suite of services, the Karratha Service Centre delivers meticulous inspection, efficient repairs and prompt return of equipment, thus minimising downtime for our clients.

All Metso service centres use genuine parts, exact materials, OEM specifications and original drawings, which ensures proper fit and optimal asset availability.

Along with providing industry-leading equipment repairs, the team at Karratha can also provide support with highly trained Field Service Teams for on-site repairs, project management, modifications, installations, preventative maintenance, shutdowns, inspections and audits, training and technical support.

Dedicated local workforce

Our team in Karratha comprises of highly skilled professionals, dedicated to helping our customers get the very best performance and long life from their equipment. This includes operations managers, superintendents, supervisors, and safety and quality inspectors, as well as administrative support staff.

At the core of our workforce lies a group of expert technicians trained specifically to support the full Metso product offering.



Metso Training Academy

With decades of experience and broad industry knowledge, we can provide high-quality training to personnel in Karratha.

The training academy can cover everything from theory to practical training and more. Our courses are personalised to customer specific machines and processes.

Our QEHS commitment

At Karratha, we adhere to the same stringent standards that are practiced and perfected worldwide, assuring our customers of value, consistency, reliability and safety.

All repairs conducted at our facility will be supported by our comprehensive regional warranty policies, instilling confidence in the durability and longevity of our work. All repairs are handled end-to-end, guaranteeing safe execution and the correct parts.

Service centre capabilities

The Karratha Service Centre is fully equipped to efficiently support all your Metso equipment service needs, from pit to port. With the expertise of our local dedicated workforce, you can trust that our offerings and solutions enhance your experience with Metso to address your individual needs. Some capabilities include:



Crushing:
MP Series™ Cone Crushers



Screening:
Ellipti-Flo Series™



Mills:
HIGmill™ range



Material handling:
Railcar dumper and positioner systems

As well as these capabilities, the Karratha Service Centre offers a range of services tailor-made to your needs. This includes offsite repairs, service exchange, life cycle services, and testing for the complete flowsheet of Metso equipment.

Our skilled team is committed to providing the globally backed OEM service our customers expect, ensuring the optimal performance and longevity of your operational assets.

Size and capacity

- Total block: 35,000m²
- Workshop: 5,000m²
- Hardstand: 19,500m²
- Straddle crane: 140T
- Overhead crane capacity
 - 1 x 120T
 - 3 x 32T
 - 1 x 20T

Dedicated facilities

- Machining and fabrication bay
- Repair bay
- Paint and coat facilities
- Spare parts storage
- Heat treatment facilities
- Blasting facilities
- Equipment cleaning facilities
- Testing and evaluation facilities
- Training facility

Your partner for positive change in Asia Pacific

Our local footprint



Contact us

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